

Our reality-based training will boost  
the **communication skills**  
of your managers and supervisors



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- Half day or full day small group training modules
- One-to-one coaching
- Fun exercises that make a point
- Course content that focuses on **real** everyday issues:
  - Communication as a tool for competitive advantage
  - The role of the manager as communicator
  - Understanding employees and what makes them tick
  - Elements of face-to-face communication
  - Overcoming barriers to effective communication
  - The value of effective listening
  - Crafting and delivering key message points
  - Conducting and managing meetings that work
  - How to use organizational communications resources

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