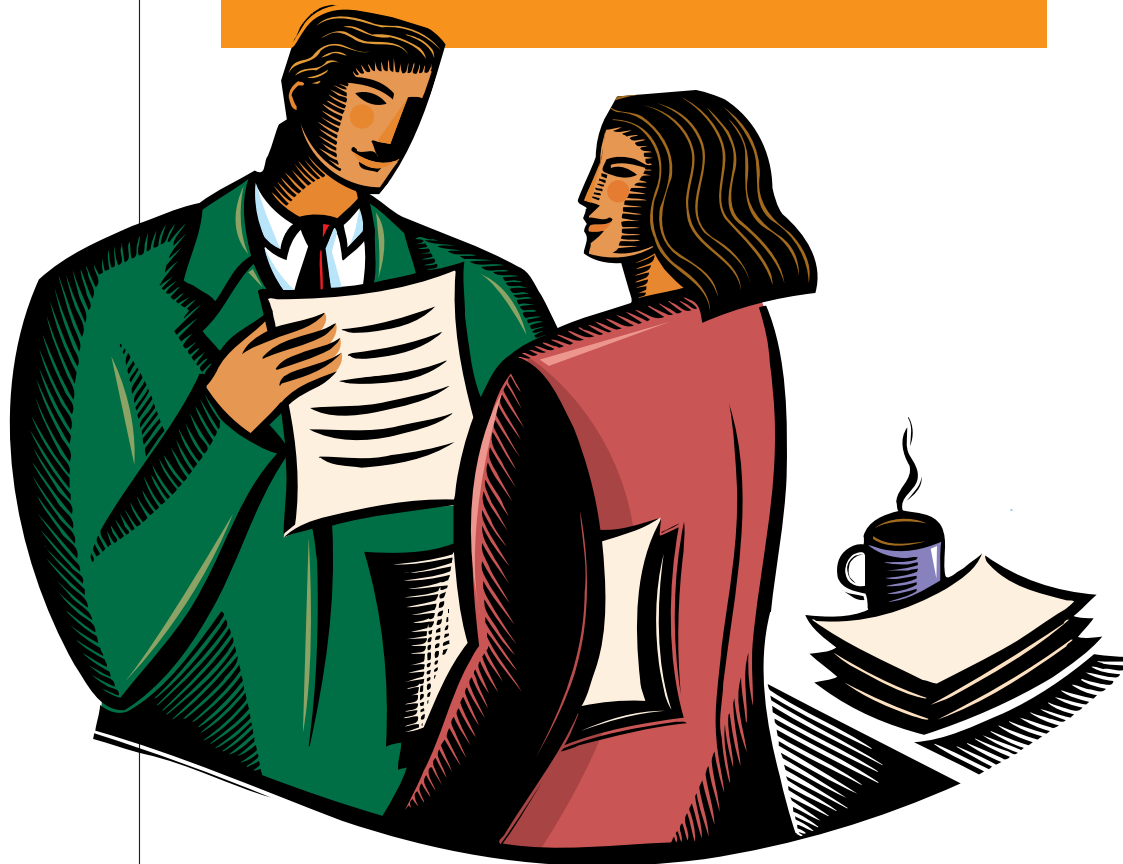


Our reality-based training will boost
the **communication skills**
of your managers and supervisors



- Half day or full day small group training modules
- One-to-one coaching
- Fun exercises that make a point
- Course content that focuses on **real** everyday issues:
 - Communication as a tool for competitive advantage
 - The role of the manager as communicator
 - Understanding employees and what makes them tick
 - Elements of face-to-face communication
 - Overcoming barriers to effective communication
 - The value of effective listening
 - Crafting and delivering key message points
 - Conducting and managing meetings that work
 - How to use organizational communications resources